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## **Miracle for Encompass Users SDK Module\* Guide**

\* An enhancement developed by MRG to facilitate better integration between Miracle and Encompass.

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## **Conceptual Overview**

The Miracle for Encompass system combines the power of a Service Oriented Architecture with an Application Service Provider model data entry system. Miracle for Encompass is the SDK Module user interface which allows a user to input data, run compliance tests, and order loan documentation within the Encompass LOS.

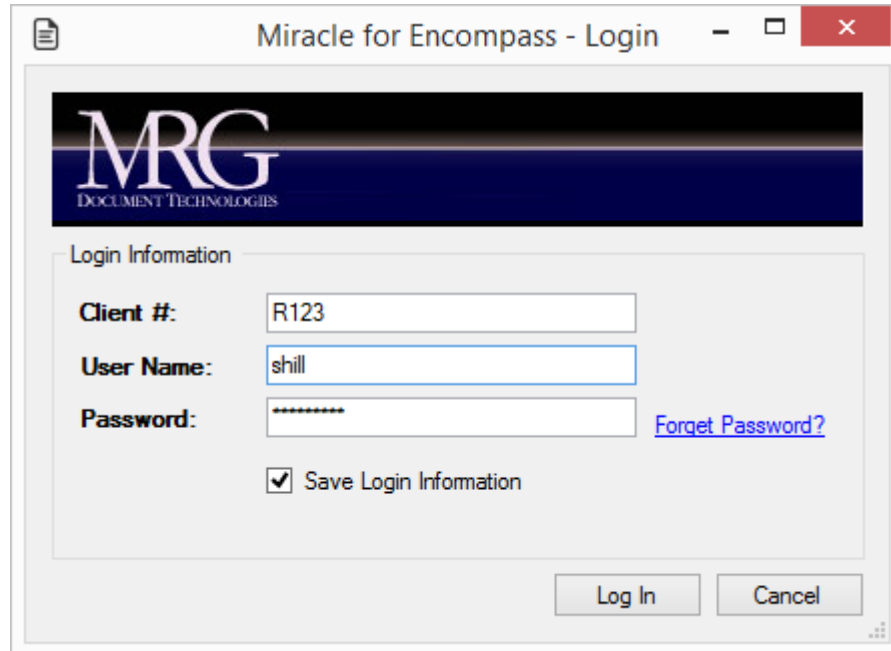
This guide will cover:

- i) Logging into the system;
- ii) Ordering a loan package;
- iii) Tracking your order.

## Miracle for Encompass

### ***Logging into the System – Login Screen***

After choosing “MRG Document Technologies, Miracle for Encompass” from the list of Doc Preparation providers, you will be directed to the new Login screen. On the Login Screen, enter your Client #, User Name, and Password (“Miracle Credentials”). Click the “Log In” button to access the system.



The screenshot shows a web browser window titled "Miracle for Encompass - Login". At the top left is the MRG Document Technologies logo. Below the logo is a "Login Information" section. It contains three input fields: "Client #" with the value "R123", "User Name" with the value "shill", and "Password" with masked characters. To the right of the password field is a blue link labeled "Forget Password?". Below the password field is a checked checkbox labeled "Save Login Information". At the bottom right of the form are two buttons: "Log In" and "Cancel".

All MRG clients should have Miracle Credentials. If you have issues logging in contact MRG Customer Service by calling 1-888-MRG-DOC1 (674-3621) or by emailing [support@midrid.com](mailto:support@midrid.com).

### ***Ordering Loan Packages – Order Form Screen***

Once you have logged into the Miracle for Encompass system you will see the “Order Form” screen. There are currently three tabs on this screen that you must become familiar with: The Order, Order Feedback, and View & Check Status tabs.

### ***Order Tab (Submitting a Loan Package Request)***

The Order tab is where you will enter information required to submit a document request for your loan.

Miracle for Encompass - Order Form



**Loan Information**

Loan Number: <b>EPASSTESTSH</b>	Property Type: <b>Detached</b>
Borrower: <b>John, D., Buyer</b>	Property Address: <b>123 House St.</b>
Coborrower: <b>Jane, G., Buyer</b>	<b>Evergreen CO 80439</b>

Order | Order Feedback | View & Check Status

Request Type:  Branch:

Program Code:

Package Type:

Delivery Opt.:

1. Use Request Type to choose either Initial Disclosure, Closing, or Compliance Report. Choosing the Request Type will load the appropriate package types that are available under your Client Number.

Miracle for Encompass - Order Form

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Loan Information

Loan Number: **EPASSTESTSH**      Property Type: **Detached**  
Borrower: **John, D., Buyer**      Property Address: **123 House St.**  
Coborrower: **Jane, G., Buyer**      **Evergreen CO 80439**

Order    Order Feedback    View & Check Status

Request Type: **Initial Disclosure**    Branch:

Program Code:

Package Type:

Delivery Opt.:

**Submit**    **Cancel**

2. Use the Branch drop down control to choose the Miracle Branch Code being used for the document request. In MRG Miracle Online, the branch code controls package configuration, so be sure to choose the correct branch.

Miracle for Encompass - Order Form

**MRG**  
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**Loan Information**

Loan Number: **EPASSTESTSH**      Property Type: **Detached**  
Borrower: **John, D., Buyer**      Property Address: **123 House St.**  
Coborrower: **Jane, G., Buyer**      **Evergreen CO 80439**

Order   Order Feedback   View & Check Status

Request Type: Initial Disclosure      Branch: TEST BRANCH

Program Code: \_\_\_\_\_

Package Type: \_\_\_\_\_

Delivery Opt.: \_\_\_\_\_

Submit   Cancel

3. Use the Program Code drop down control to choose the proper loan program for the document request; for example, any fixed rate, HELOC, or ARM programs.



4. Use the Package Type drop down control to choose the loan package you would like to receive. This field will display all of the package types available for the Request Type entered. For example, if you choose the Initial Disclosure request type, initial disclosure packages will load. If you have any custom packages that MRG has set up for you they will load as well.

Miracle for Encompass - Order Form

**MRG**  
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**Loan Information**

Loan Number: EPASSTESTSH      Property Type: Detached  
Borrower: John, D., Buyer      Property Address: 123 House St.  
Coborrower: Jane, G., Buyer      Evergreen CO 80439

Order    Order Feedback    View & Check Status

Request Type: Initial Disclosure    Branch: TEST BRANCH

Program Code: FNMA FIXED RATE

Package Type: [Dropdown Menu]

Delivery Opt.:

- Upfront/Initial Disclosure
- Broker Upfront/Initial Disclosure
- Loan Audit Summary
- FHA Pre-Application Disclosures
- GFE 2010
- Assumption Package
- Test Results

Submit    Cancel

5. Use the Delivery Opt. drop down control to choose your delivery method. Miracle Online has several delivery options that can be used including web delivery, email delivery, and eConsent. Miracle for Encompass also supports delivery back into the eFolder of your Encompass loan.

Miracle for Encompass - Order Form

**MRG**  
DOCUMENT TECHNOLOGIES

Loan Information

Loan Number: **EPASSTESTSH**      Property Type: **Detached**  
Borrower: **John, D., Buyer**      Property Address: **123 House St.**  
Coborrower: **Jane, G., Buyer**      **Evergreen CO 80439**

Order    Order Feedback    View & Check Status

Request Type:     Branch:

Program Code:

Package Type:

Delivery Opt.:

- Encompass eFolder
- INTERNET WEB PAGE
- INTERNET E-MAIL ADDRESS
- eCONSENT DISCLOSURES

Submit    Cancel

6. Once you have selected all of the required data on the Order tab, click “Submit” to start the document request.

Miracle for Encompass - Order Form

**MRG**  
DOCUMENT TECHNOLOGIES

**Loan Information**

Loan Number: **EPASSTESTSH**                      Property Type: **Detached**  
Borrower: **John, D., Buyer**                      Property Address: **123 House St.**  
Coborrower: **Jane, G., Buyer**                      **Evergreen CO 80439**

**Order**    Order Feedback    View & Check Status

Request Type: **Initial Disclosure**    Branch: **TEST BRANCH**

Program Code: **FNMA FIXED RATE**

Package Type: **Upfront/Initial Disclosure**

Delivery Opt.: **Encompass eFolder**

**Submit**    Cancel

7. When the Submit button is clicked the system will automatically go to the Order Feedback tab and display a Progress Indicator.



## Order Feedback Tab

The Order Feedback tab displays messages related to the document request. If the document request was submitted successfully you will see, “Your request is being processed.”. This message indicates that there were no issues with the loan data and the MRG Miracle Online system is processing your document package for delivery.



The screenshot shows a web application window titled "Miracle for Encompass - Order Form". At the top left is the MRG Document Technologies logo. Below the logo is a section titled "Loan Information" containing the following data:

Loan Number: EPASSTESTSH	Property Type: Detached
Borrower: John, D., Buyer	Property Address: 123 House St.
Coborrower: Jane, G., Buyer	Evergreen CO 80439

Below the loan information are three tabs: "Order", "Order Feedback" (which is selected and highlighted with a dotted border), and "View & Check Status". The main content area of the "Order Feedback" tab displays the message: "- Your request is being processed." At the bottom right of the window is a "Cancel" button.

If there are loan data issues with the document request a helpful message will be displayed on the Order Feedback tab (see below). At this point the user has two options: either: i) close the Miracle for Encompass application, go into Encompass, correct the data issue, and resubmit the document request; or ii) go into MRG's Miracle Online system (by clicking the "Click Here" link at the bottom of the Order Feedback tab, see below), fix the data issues, and order the package.

**IMPORTANT NOTE:** If data is changed or added in the MRG Miracle Online system that data will not be reflected in the Encompass system.

The screenshot shows a window titled "Miracle for Encompass - Order Form". At the top left is the MRG Document Technologies logo. Below the logo is a section titled "Loan Information" containing the following data:

Loan Number: EPASSTESTSH	Property Type: Detached
Borrower: John, D., Buyer	Property Address: 123 House St.
Coborrower: Jane, G., Buyer	Evergreen CO 80439

Below the loan information are three tabs: "Order", "Order Feedback" (which is selected), and "View & Check Status". The "Order Feedback" tab displays the following error message:

- The PREPAY PENALTY code is invalid. Please review and correct.

At the bottom of the window, there is a "Cancel" button and a link that says "If you would like to go to MRG's Miracle system to correct the issues listed please [Click Here.](#)"







If your document has been generated and is ready for delivery you will see a message in the Order Feedback tab stating that the document has been generated and placed in the eFolder.

The screenshot shows a web application window titled "Miracle for Encompass - Order Form". At the top left is a document icon, and at the top right is a red close button with a white "X". Below the title bar is a dark blue header with the "MRG DOCUMENT TECHNOLOGIES" logo. The main content area is divided into sections. The first section, "Loan Information", contains the following data:

Loan Number:	EPASSTESTSH	Property Type:	Detached
Borrower:	John, D., Buyer	Property Address:	123 House St.
Coborrower:	Jane, G., Buyer		Evergreen CO 80439

Below the loan information is a tabbed interface with three tabs: "Order", "Order Feedback" (which is selected and highlighted with a dotted border), and "View & Check Status". The "Order Feedback" tab contains a large white text area with the message: "Your document has been generated and placed in the eFolder." At the bottom right of the window is a "Cancel" button.